



Willingboro Municipal Utility Authority

Treasurer's Report 2/20/2019

INTRODUCTION

We had a great start of the year in January. Now that we are halfway through the first quarter the Finance Department is working towards preparing for the audit (which we expect to take place in April). We are also working hard on all the initiatives the board of commissioners and our new chairman have outlined for us.

2018 BUDGET PERFORMANCE

In 2018 the MUA spent 95% of our operating budget of \$8,076,168.92 resulting in a savings of \$422,519.80 which will revert to surplus after our 2018 audit.

COMMUNITY INITIATIVES

In 2019 the administrative office is working on several initiatives to increase community outreach and education. The board of commissioners has tasked us with improving our communication with the public. This will be evidenced by increased public engagement through public education events and outreach on social media, our website and email. With better engagement with the public we will be better able to respond to customer needs and educate the public to any impending emergency or system issue. As a community resource it is important that our communication with the public be ongoing and interactive in order to insure the highest level of service provision.

2019 Initiatives

- Site redesign wmu.info
 - Progress has begun we have identified areas of improvement and we are working with the website manager to implement.
- Social media outreach
 - We are in the process of developing the policies and procedures to oversee our social media community outreach.
- ESIP education campaign
 - In Progress – Waiting on finalization of ESIP Program
- School outreach – career days, facility tours, system curriculum
 - The operations Director has already begun tours for local youths interested in careers in water. The administrative offices will be working on a similar program.

LOCAL BUSINESS OUTREACH – VENDOR FAIR AND BEYOND

The executive team is working on the next business fair. Tentatively shooting for mid-march. We are looking to have one fair per quarter.

ENERGY SAVINGS IMPROVEMENT PROGRAM (ESIP)

We have reached the next stage in the ESIP process. On the agenda for tonight's meeting is a resolution for the ESCO Schneider Electric to continue the planning and design process so that we will have a detailed plan for the board of commissioners to review. Once reviewed we will enter into the contractual negotiations phase hoping to finalize and agreement shortly after.

SOLAR RENEWABLE ENERGY CREDITS

2018 Performance

Month	PCP- Est	PCP- Act	WTP-Est	WTP-Act	Est-Total	Actual Total	Difference	%
January	55117	38884	19270	10910	74387	49794	-24593	66.94%
February	63105	47879	22062	16512	85167	64391	-20776	75.61%
March	85450	81305	29845	28078	115295	109383	-5912	94.87%
April	95488	92411	33384	32791	128872	125202	-3670	97.15%
May	107615	96648	37624	33140	145239	129788	-15451	89.36%
June	104108	105601	36398	35702	140506	141303	797	100.57%
July	105579	116113	36912	38057	142491	154170	11679	108.20%
August	98025	94642	34271	34426	132296	129068	-3228	97.56%
September	85937	62827	30045	21134	115982	83961	-32021	72.39%
October	72178	65492	25235	22069	97413	87561	-9852	89.89%
November	52165	46968	18238	14816	70403	61784	-8619	87.76%
December	46373	37049	16213	11954	62586	49003	-13583	78.30%
Total	971140	885819	339497	299589	1310637	1185408	-125229	90.45%

2019

Month	PCP- Est	PCP- Act	WTP-Est	WTP-Act	Est-Total	Actual Total	Difference	%
January	55117	42235	19270	14788	74387	57023	-17364	76.66%
February	63105		22062		85167			
March	85450		29845		115295			
April	95488		33384		128872			
May	107615		37624		145239			
June	104108		36398		140506			
July	105579		36912		142491			
August	98025		34271		132296			
September	85937		30045		115982			
October	72178		25235		97413			
November	52165		18238		70403			
December	46373		16213		62586			
Total								

CYBERSECURITY

We have began the cybersecutiry training process to assure that we are compliant with the Water Quality Accountability Act. We expect by April that all staff will be trained and the proper procedures will be in place. We will evaluate and update as progress continues.

STRATEGIC VISION

The strategic planning committee has developed several initiatives to foster a strategic vision for the WMUA.

- 1) Provide the highest quality drinking water to the citizens of Willingboro
- 2) Properly maintain the water/wastewater infrastructure of Willingboro Township
- 3) Work toward total energy independence at our facilities
- 4) Increase non-ratepayer revenue generated by the MUA
- 5) Educate the community to opportunities to work with the MUA
- 6) Educate the community on our water system and best practices to help in its Maintenance.

CONCLUSION

As we continue to progress, we stay focused on our strategic vision and are thankful for the opportunity to provide a vital resource to our customers and the community.