

**PUBLIC NOTICE
WILLINGBORO MUNICIPAL UTILITIES
AUTHORITY**

**Emergency Property Damage Reporting and
Cleanup**

ATTENTION: ALL RESIDENTS AND BUSINESS OWNERS

Should any water and/or sewer damage arise on your property during or after business hours, please contact the Willingboro Municipal Utilities Authority's ("Authority") emergency number at **(609) 877- 3875** to report this damage. Following an emergency call, the Authority's personnel will assess the reported damage and, if necessary, make immediate repairs to ***public property only***.

The Authority retains the right to suspend service in order to make such repairs and the Authority will use all reasonable and practical measures to notify the customer of such discontinuance of service. The Authority also may suspend service whenever such suspension is necessary to stop an actual or threatened discharge presenting or causing an imminent or substantial endangerment to the health or welfare of persons, the public sanitary sewage system or the environment. The Authority is not liable for any damage or inconvenience experienced by the customer; or any claim against it for interruption of service, lessening of the supply, inadequate pressure, poor quality of water, or for any causes beyond its control.

Please be advised the owner is responsible for making any service repairs to his/her property. Sewer laterals running from the property of existing customers to the Authority mains are considered to be privately owned. If necessary, the property owner is responsible for contacting a local cleaning and restoration company to immediately clean up any damage not located on Township property. The Authority and its personnel are not authorized to contact the cleaning and restoration company for any privately-owned property or on any customer's behalf.

You may contact your desired local cleaning and restoration company or select a company from the list filed at the WMUA administrative offices. ***NOTE: This list is neither a specific recommendation or endorsement of any company by the Authority. It is the property owner's sole decision to select, or not select, a company from the above list.***

Payment for repair and/or cleanup services is the property owner's responsibility. If you wish to file a claim against the Authority for an emergency repair and/or property damage, please read our Public Notice titled, "Filing Property Damage and/or Personal Injury Claims Against the Willingboro Municipal Utilities Authority" and promptly submit the official Notice of Tort Claim form and required documentation to the Authority. Once this information is submitted, the Authority will review the claim to determine whether the claimant is eligible for reimbursement.

If you have any questions, please contact us during business hours at the WMUA offices, 433 John F. Kennedy Way, Willingboro. Phone

609-877-2900.

